

# SAYED SHAKEER HUSSAIN

Senior System Administrator with Cloud Specialization

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## CAREER OBJECTIVE

Experienced Senior System Administrator with 13+ years of expertise in implementing automated system administration tasks, managing complex IT infrastructures, installing, configuring, testing, and maintaining operating systems, application software, and system management tools to ensure optimal performance and availability. Proactively identify and resolve system bottlenecks, enhance system efficiency through custom scripting, and maintain robust security, backup, and redundancy strategies. Skilled in providing 2nd and 3rd level support, collaborating with vendors and IT personnel for problem resolution, and staying current with emerging technologies to recommend and implement necessary upgrades. Strong background in designing and supporting information systems. Experience in managing Oracle Cloud Infrastructure (OCI), Microsoft Azure Cloud services, AWS EC2, S3, IAM, and VPC—configured, secure, and cost-optimized to support cloud deployments.

## WORK EXPERIENCE

### Senior System Administrator

#### Lorem For Trading Est, Riyadh 2021 – 2023

- Implemented automated system administration tasks, reducing manual workload by 50% and increasing system uptime by 25%.
- Developed and implemented a disaster recovery plan, resulting in a 90% reduction in data loss and minimizing system downtime to less than 30 minutes.
- Provided technical support and training to 100+ users, resulting in a 95% satisfaction rate and a 30% reduction in support requests.

### System Administrator

#### Insurance House, Riyadh 2011 – 2020

- Created and installed network hardware such as servers, routers, switches, and wireless access points, resulting in a 13% increase in system speeds.
- Analyzed and identified potential system issues by monitoring system logs, resulting in a 10% reduction in IT technical support tickets.
- Maintained user accounts in Active Directory, aiding in the successful migration of 50 user accounts across two major network domains.
- Developed detailed technical documentation that supported all system and network activities.
- Monitored and maintained server hardware, such as storage, memory, and processors.

## Education:

- Diploma in Electronics and Communication Engineering
- Diploma Diploma in Hardware and Networking

## Certifications:

- AZ-104 Microsoft Certified Azure Administrator Associate
- MCITP Enterprise Administrator
- Microsoft Certified Systems Engineer (MCSE)
- Cisco Certified Network Associate (CCNA)

## ADDITIONAL SKILLS



- Server Administration
- Cloud Computing (Azure, AWS, OCI)
- Virtualization (VMware, Hyper-V)
- Security Management
- Backup and Disaster Recovery
- Active Directory Management
- PowerShell Scripting
- Database Administration (MySQL)
- Linux Administration (WHM & cPanel)
- Windows Administration

## OTHER PROFICIENCIES

- ▷ Microsoft Office 365
- ▷ Google Workspace
- ▷ Exchange Administrator – Microsoft 365 Admin
- ▷ DNS, DHCP, SSL
- ▷ Problem Solving and Troubleshooting
- ▷ Adaptability and Flexibility
- ▷ Decision Making and Strategic Planning
- ▷ Diagram Infrastructure Architecture
- ▷ Adobe Acrobat Pro
- ▷ Microsoft Outlook

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